



# Microsoft BPOS Self-Service and Directory Synchronization

**CionSystems enables Enterprise customers to be more productive and increase security by providing secure and simplified solutions for managing the one premise Active Directory and Microsoft BPOS | Office 365.**

## CIONSYSTEMS BPOS PRODUCTS

### CIMT

- Bi-directional Directory synchronization (full or partial)
- Compliance/Audit Reports
- Centralized Management

### Email Migration

- Exchange mailboxes, Hosted Exchange, POP, IMAP

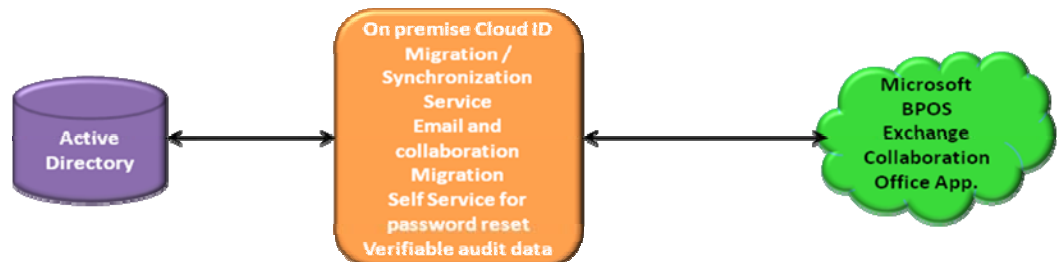
### AD Self-service

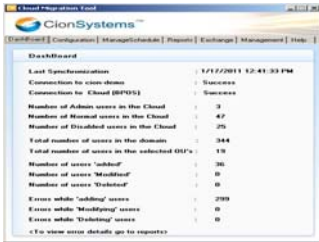
- On premise and BPOS Password reset and account unlock
- Password synchronization
- Self service for profile, groups etc.
- Supports audit
- 3 level of access

CionSystems is a solutions provider focused on Microsoft BPOS | Office 365, Active Directory and related services in Windows environments, targeting mid size and large enterprise customers across many verticals.

CionSystems' cloud based Identity and Access Management (IAM) Solution, CIMT, is a centralized on premise enterprise to Microsoft BPOS cloud identity integration, access and management solution. It automates user de-provisioning, provisioning, collects auditing data for compliances. It enables migration to the Microsoft cloud in stages via all or a subset of user migration from on-premise to the Microsoft BPOS cloud. Leverage powerful secure self service option for password resets, account unlock for both premise and BPOS cloud. Keep the passwords in sync between on premise domain to BPOS cloud.

- **Self service for password reset and password synchronization service:** Distribute password reset to user community securely for on premise and BPOS cloud.
- **Significant reduction in help desk load and associated costs:** Fewer user authentication issues mean fewer calls to help desk for lost or forgotten passwords.
- **Reduction in overhead through automation:** Our solution automatically creates updates and removes user accounts as needed, and streamlines the tedious task of Internet user account management.
- **Increased productivity:** Enabling rapid issue resolution reduces wasted times waiting for IT and therefore increases employee productivity.
- **Strengthened security:** Automating user account deactivation removes unused access and prevents identity exposure for hackers.
- **Increased compliance audit pass rates:** Provide a centralized, auditable point of Internet application access. Compliance audit pass rates improve.
- **Reports:** Provide a variety of (scheduled and or on demand) reports.
- **Migration in phases:** Migrate a subset of users to the cloud.
- **Email Migration:** Migrate on premise exchange mailboxes, hosted exchange mail boxes, and or migrate non Microsoft email boxes via pop3 or Imap to the cloud.





### Cloud and Identity Management Tool (CMT)

- Automate the Microsoft BPOS/Office 365 user provisioning/de-provisioning
  - Ties into on-premise directory. Any on-premise changes are automatically synchronized
- Bi-directional and it will sync up on a regular schedule or on demand in order to capture any changes either on the active directory or in the cloud
- March to cloud via phased approach deployment / migration
- Provides compliance reports
  - Tracks all changes
  - Provides a history of all modifications
    - Either on the local network or done in the cloud via the tool
- Supports email migration for on-premise exchange, hosted exchange, POP3 & IMAP. CionSystems centralized management for common action from on-premise tool (no need to login to BPOS portal for common day-to-day functions)
  - Functions performed from this application are tracked as audit log
- CionSystems tool provides administrator Password reset, email management, reporting.

### Active Directory Self Service

- 100% web-based, On-premise self-service for local domain users
- 3 levels of access (administrator, manager and user)
- Self-update user profile, group membership management, change passwords, outlook configuration management, mobile device management
- Self-service for password resets (portal for users to reset and unlock without having to call IT Helpdesk) for local domain and **BPOS**
- Passwords are synchronized between local domain and **BPOS**
- Audit log for all changes done via self-service portal (who, when, where and what)
- Automated notifications for all locked-out users, passwords about to expire and inbox size limit threshold

CionSystems Inc. is a leader in Identity and access management solution for both on-premise directories and cloud solutions. The company founders and staff have a vast Identity and security management industry experience with Microsoft and non-Microsoft platforms. Our solutions are built on top of the Microsoft stack.

Businesses choose our solutions because we are Cloud computing, Identity and access - Active Directory experts. Our passion translates into finding innovative answers to issues and problems faced by every IT department. We continuously focus on what our customers need most and invest heavily in designing and delivering products that simplify IT and enable administrators to concentrate on other more important activities.

For more information on any of our products or services please visit us on the Web at: [www.CionSystems.com](http://www.CionSystems.com)

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